Ministry of Long-Term Care

Director
Capital Lending and Development
Strategies Branch

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Toronto ON M5G 2K8

Ministère des Soins de longue durée

Directrice
Direction des stratégies relatives aux prêts et à l'optimisation des immobilisations

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Ontario

By eMail only
rbell@southbridgecare.com

October 30, 2026

Mr. Ryan Bell
Chief Executive Officer
CVH (No. 3) LP
c/o Southbridge Care Homes
766 Hespeler Road, Suite 301
Cambridge ON N3H 5L8

Dear Mr. Bell:

Re: Licensing Review – Issuance of Amended Long-Term Care Home Licence for Southbridge London East (Home #3088) (Master #NH7726) – Home Name Change

Please find enclosed an amended Long-Term Care Home Licence issued to **CVH (No. 3) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)** (the "Licensee") for Southbridge London East (the "Home"), a 256 bed long-term care (LTC) home located in London, Ontario.

The LTC Home Licence has been amended, issued as of the date of this letter, to change:

- the name of the Home from "Southbridge London East" to **Southbridge Riverside**;

The amended 256-bed licence (#3088-L01) continues in effect for the same licence term, from March 18, 2026, through March 17, 2056.

The Licensee is required to ensure that the licence is posted in the Home and communicated to residents of the Home under section 85 of the *Fixing Long-Term Care Act, 2021* (the "Act") and paragraph 2 of subsection 265(1) of Ontario Regulation 246/22 (the "Regulation").

The Ministry of Long-Term Care advises all LTC home licensees that the failure to comply with the conditions of a licence as may be set out in the licence or under the Act or the Regulation constitutes grounds that may result in the Director making an order under Part X of the Act, which could include an order to revoke the licence.

If you have any questions regarding your licence, please contact Agnes Briones, Licensing Project Manager at Agnes.Briones@ontario.ca.

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Thank you for your co-operation in working with ministry staff to complete this process.

Sincerely,

Hindy Ross
Director, Capital Lending and Development Strategies Branch
Director under the *Fixing Long-Term Care Act, 2021*

Enclosure (1)

c: Courtney Lines, Administrator, Southbridge London East
Nicole L. Robinson, Interim Chief Regional Officer, Ontario Health West Region
Shirley Koch, Director, Ontario Health West Region
Erin Link, Director, Ontario Health West Region
Hilary Chow, Lead, Capacity, Access & Flow, Ontario Health West Region
Anna Greenberg, CEO, OH atHome
Erica Jeffrey, Corporate & Board Relations Manager and EA to the CEO, OH atHome
Sandra Lafrate, Director of Patient Services, Ontario Health atHome
Laura Waller, Interim VP, Patient Services, OHaH South West
Daryl Nancekivell, VP - Regional Lead, OHaH South West
Gillian Steeve, Assistant Deputy Minister, Long-Term Care Capital Development Division (LTCCDD), Ministry of Long-Term Care (MLTC)
Yolande Davidson, Director (A), Ontario Health Oversight Branch, Ministry of Health
Tammy Szymanowski, Director (A), Regional Operations, London, Hamilton and Central, Long-Term Care Inspection Branch (LTCIB), MLTC
Amberly Cowperthwaite, Senior Manager, LTCIB, MLTC
Amanda Baine, Director, Staffing Supply and Policy Branch, MLTC
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